

[MassPlanners] Options for Permit tracking software													
	Company	Software	Town	link	Bldg	PI	ZBA	TC	BOH	ConComm	Liquor	Engineering	Other
May-24		citizen serve	Somerville	<a href="https://www.citizenserve.com/">https://www.citizenserve.com/</a>	X	X		X	X	X	X	X	linked to Vision appraisal database - reports, maps, SPGA building permits
Feb-18	Full Circle	PermitEyes	Easton	<a href="http://permiteyes.net/easton/planning/publicview.asp">http://permiteyes.net/easton/planning/publicview.asp</a>	X	X	X	O	X	X	X		Fire Department
Feb-18		PeopleGIS	Watertown		X	X	X	X	X				Map,DPWapps
March 2018	People GIS	People GIS	Oxford		X				X				
May-18		ViewPermit	Patrice L. Carson, AICP		x				x				
June 2018	ViewPoint	ViewPoint Cloud	Millbury		X								
9/14/2018		PeopleForms (PeopleGIS)	Eastham		X				X				water
9/17/2018		Municipity	Holyoke		x								DPW, plan to add all departments over time
9/17/2018		Munis	East Longmeadow		x	x	x						
9/17/2018		View Permit	New Bedford		X	X		X	X	X	X	X	
9/17/2018	Full Circle		Chelsea		x								ISD/Building dept uses it, other depts barely using it.
9/17/2018		Accela	Harwich		X		X		X	X			
9/19/18		ViewPermit	Beverly		x		x						Anticipated to be rolled out to permits outside of Building Dept (inc ZBA), but has not occurred yet.
9/19/18		ViewPermit	Everett		X	X				X	X		
6/27/19	Viewpoint	ViewPoint Cloud	Webster		X				X				Fire; still working on Town Clerk; jury still out as to whether Conservation & Planning will roll into the system
6/27/2019		Munis	Leominster		X								
6/28/19		Citizenserve	Middleton	<a href="https://www.citizenserve.com/">https://www.citizenserve.com/</a>	x	x	x		x				Without the TC in the system, its difficult to create a streamlined online permitting system using Citizenserve.
7/1/19	ViewPoint	ViewPoint Cloud	Lexington		X				X	X		X	<a href="https://www.lexingtonma.gov/home/pages/moving-viewpermit-viewpoint-cloud">https://www.lexingtonma.gov/home/pages/moving-viewpermit-viewpoint-cloud</a>
June 2019 (ongoing setup)	Full Circle	Permit Eyes	North Reading	being set up	X	X	X	X	X	X		X	Have funding for all departments noted, but still being set up for the first module, Building. TC use will be limited to business certificate applications.
8/9/2019	PeopleGIS	PeopleForms	Ashland		X								
8/9/2019	General Code	Municipity	Natick	<a href="https://cms.generalcode.com/muni">https://cms.generalcode.com/muni</a>	X								
8/919	ViewPoint	ViewPoint Cloud	Grafton		x	x	x		x	x	x	x	
		PeopleGIS	Watertown										
2/1/19		PermitEyes	Concord										
11/19/19	ViewPoint	ViewPoint Cloud	North Andover		X				X				